

CSE 469: Computer and Network Forensics

Topic 6: Email Forensics

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Email System Components

- User agents / Webmail:
 - Composing, editing, and reading mail messages.
- Mail servers:
 - Send and receive email on user's behalf.
- Protocols:
 - SMTP: Simple mail transfer protocol.
 - POP3: Post Office Protocol.
 - IMAP4: Internet Message Access Protocol.



Application Layer Protocols

- SMTP: Simple mail transfer protocol, Port 25
- POP3: Post Office Protocol, Port 110
- IMAP4: Internet Message Access Protocol, Port 143





User Agents / Email Client

- Standalone application:
 - Use POP3 or IMAP4 to receive/download emails from a mail server.
 - Use SMTP to transmit outgoing emails to a mail server.





Configuring Email Clients (1)

Settings

General Labels Inbox Accou	Ints and Import Filters and Blocked Addresses Forwarding and POP/IMAP Chat Lat
Forwarding:	Add a forwarding address
Learn more	Tip: You can also forward only some of your mail by creating a filter!
POP Download: Learn more	1. Status: POP is enabled for all mail that has arrived since 9/22/05 Enable POP for all mail (even mail that's already been downloaded) Enable POP for mail that arrives from now on Disable POP
	2. When messages are accessed with POP keep Gmail's copy in the Inbox
	3. Configure your email client (e.g. Outlook, Eudora, Netscape Mail) Configuration instructions
MAP Access:	Status: IMAP is enabled
access Gmail from other clients using IMAP)	Enable IMAP
Learn more	O Disable IMAP
	When I mark a message in IMAP as deleted:
	Auto-Expunge on - Immediately update the server. (default)
	Auto-Expunge off - Wait for the client to update the server.
	When a message is marked as deleted and expunged from the last visible IMAP folde
	 Archive the message (default)
	Move the message to the Trash
	Immediately delete the message forever
	Folder Size Limits
	Do not limit the number of messages in an IMAP folder (default)
	◯ Limit IMAP folders to contain no more than this many messages 1,000 \$
	Configure your email client (e.g. Outlook, Thunderbird, iPhone)

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Configure your email client (e.g. Outlook, Thunderbird, iPhone)



Configuring Email Clients (2)

Internet E-mail Settings Each of these settings ar	e required to get your e-mail accou	nt working.
Jser Information		Test Account Settings
our Name:	Gradwell Test	After filling out the information on this screen, we
-mail Address:	gradwell@gradwelltraining.co.	below. (Requires network connection)
Server Information	and the second	
Account Type:	POP3 🚽	Test Account Settings
ncoming mail server:	emailprovider.com	\overline{V} Test Account Settings by clicking the Next button
Outgoing mail server (SMTP):	relay.gradwell.net	
Logon Information		
Jser Name:	gradwelltest	
assword:	******	
☑ E Reguire logon using Secure	Semember password Password Authentication (SPA)	More Settings



Email Client and Server Roles

- Email used in two environments:
 - Open (Internet).
 - Controlled (LAN, WAN).

- Both use client-server architecture:
 - Central server distributes email...
 - To many **distributed clients**.



Email Client and Server Roles

- Client's email software:
 - May be installed separately from OS:
 - Have their own directories and data files.
 - May use existing elements:
 - Browsers.

• Servers typically run specialized software.



Email Client and Server Roles





User Agents / Email Client





Webmail

G ™ ail		~ Q	
Mail •	G More -	1–15 of 15	< > \$ -
			Display Density:
COMPOSE	AD Chromebooks are here - google.co	om/chromebook - Built for the web - 8 hour battery. Instant resume & 8 second startup.	✓ Comfortable
Inbox (5) Starred	🗌 🚖 💌 Phil Sharp	Hkog San Francisco trip - Hi guys: So for our weekend in San Francisco, IVe been thinking about stuff	Cozy Compact
Sent Mail	🗌 🚖 💌 Peter Harbison	Halloween Plans - What are you planning to do for Halloween? We should go to a costume party	Settings
Drafts	□ 📩 💌 YouTube	Your Personal YouTube Digest - Oct 10, 2011 - CHANGE EMAIL PREFERENCES YouTube Logo Your Pe	Themes
Chat	🗌 📩 🕑 me Phil, Meredith (5)	Hking To Da Hike this weekend! - 1. great idea! I call shotgun in Peter's car. On Mon, Oct 10, 2011 at 5,	Help
Search people	Paul McDonald	Hino Fun Hike Yesterday! - Thanks for the great hike yesterday, it was awesome! Let's go on another hil	ke nex Oct 10
Set status here -	🗌 🏫 💌 Jeff Wellington	To Do Chromebook tips? - I just got a Chromebook and I heard you were an expert on the best web appr	s. What Oct 10
Call phone	🗌 📩 💌 Peter, me (2)	How are things going? - Things are going great. I've got three hikes planned this weekend. On Mon, Oct 10,	2011 Oct 10
Jason	Simone Davids	Up for a concert Friday? - We're getting a big group together to go to this concert and would love to have yo	u join. Oct 10
Meredith	🗌 😭 💌 Phil Sharp	To Do. Just got my chromebook! - This is the first email I'm sending from my chromebook. Have you the	ought c Oct 10
Paul	Michael Bolognino	Femely congratulations!! - Hey man, I'm so pumped to hear about your new twin babies! Sounds like such	a swei Oct 10
Peter Kathy	□ ☆ 💌 Meredith Blackwell	Home Come celebrate with me! - Hey Jason! I'm turning 25 a week from today. Since my birthday falls on	a We Oct 10
© AJ	🗋 📩 🝺 Phil Sharp	To Do Assignment #4? - Did you get the assignment for last Friday's project? I couldn't make it to class b	ecaus Oct 10
• Alali	🗌 📩 💌 Alex, me (2)	Dinner this evening :-) - Already got plans this weekend :(. How does next weekend sound? On Mon, Oct 10	0, 2011 Oct 10

Visit using browser





Webmail





Format of Email

Behrouz Forouzan De Anza College Cupertino, CA 96014

> Firouz Mosharraf Com-Net Cupertino, CA 95014

Firouz Mosharraf Com-Net Cupertino, CA 95014 Jan. 5, 2005

Subject: Network

Dear Mr. Mosharraf We want to inform you that our network is working properly after the last repair.

Yours truly, Behrouz Forouzan

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Transmission of Email (SMTP)



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Corporate vs Public Email

- Tracing **corporate** emails is easier:
 - Standard names.
 - Assigned by local administrator.

- Contrast with **public** email:
 - Non-standard names.
 - Usually not informative.



Identifying Email Crimes/Violations

- "Crime" may depend on jurisdiction:
 - Spam:
 - Illegal in Washington state
 - Elsewhere?
- Email crime is becoming commonplace:
 - Narcotics trafficking
 - Sexual harassment
 - Child pornography
 - Fraud
 - Terrorism



Examining Email Messages

Access the victim's computer and retrieve evidence.

- Use the victim's email client:
 - Find and copy evidence in the email.
 - Access protected or encrypted material.
 - Carve emails:
 - Including header.
 - Why?



Examining Email Messages

	Ply Reply All Forward Delete	O O Reply Reply All Forward Junk	DHS Cyber Report 22 March 2010	To Do Categories Projects				
Inbox Calendar To Do List Sent Directly	to Me	From: Crimes, Electronic <ele< td=""><td>ectronic.Crimes@usss.dhs.gov></td><td></td></ele<>	ectronic.Crimes@usss.dhs.gov>					
Junk E-mail (17) DHS		Date: Monday, March 22, 201	10 12:44 PM					
👸 Calendar 🛛 🛛 Arrange By: R	eceived	To: Crimes, Electronic <ele< td=""><td>ectronic.Crimes@usss.dhs.gov></td><td></td></ele<>	ectronic.Crimes@usss.dhs.gov>					
Contacts		Subject: DHS Cyber Report 22 M	March 2010					
BACKUP FOLDERS Yesterd	ay		UNCLASSIFIED					
ACM/IEEE Crimes,	Electronic	This document was prepared by the O	ffice of Intelligence and Analysis to facilitate a greater und	derstanding of the nature and scope of				
BAAs DHS Cyt	per Report 22 March 2010	threats and hazards to the homeland. development of appropriate actions, pr	It is provided to Federal, State, local and private sector of iorities and follow-on measures. This product may contai	ficials to aid in the identification and in U.S. person information that has been				
Conferences Friday		deemed necessary for the intended recipient to understand, assess, or act on the information provided. It should be handled in accordance with the recipient's intelligence oversight and/or information handling procedures. Some content may be copyrighted. These materials, including copyrighted materials, are intended for "fair use" as permitted under Title 17, Section 107 of the United States Code						
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		unclassified e-mail at: OSINTBranchM	allox@ba dbs gov UNCLASSIFIED Page 1	of 2 DHS Open Source				
		Enterprise Daily Cyber Rep	ort					

22 March 2010

CRITICAL INFRASTRUCTURE PROTECTION:

Nothing significant to report

INFORMATION SYSTEMS BREACHES:

• As health data goes digital, security risks grow: Over the next four years, the amount of personal medical information online will increase exponentially, opening up new avenues for hackers to expose personal data that, unlike financial information, can result in a permanent violation of privacy. The U.S. Department of Health and Human Services (HHS) has set a deadline of 2015 for healthcare facilities to being using electronic health records (EHRs), thereby ushering in the digitalization of all patient information. As patient data is aggregated on health networks, it becomes a bigger target for those who want to steal it and exploit it on the Internet, experts say. ... It's not so much the quantity of information that could be a problem; it's the different sources of data, its diversity of data and the various network infrastructures on which it resides that could overwhelm the U.S. health system and pose significant risks to privacy.... [Date: 22 March 2010; Source: http://www.computerworld.com/s/article/9173198/]



Viewing Email Headers

- Learn how to find email headers:
 - GUI clients.
 - Command-line clients.
 - Web-based clients.
- Headers contain useful information.



Viewing Email Headers

beatsjames cheaksale15@(show details 3:22)	AM (5 hours ago)	+ Reply	
*	Reply to all		
Great job with the article, I?I've been stopping by I href=" <u>http://www.beatsbydrdreshopping.com/lady-</u> ">Lady GaGa Heartbeats just wanted to let y post. I discovered it quite useful to me. I is going t blog once again some day.	 Forward Filter messages I Print Add beatsjames Delete this mess Report phishing 	ike this to Contacts age	list
Sender info:	Show original		
IP: 211.143.200.89 < <u>http://ws.arin.net/whois/?que</u> Browser/OS: Opera/7.11 (Windows NT 5.1; U) [en	Message text gar Mark as unread Translate messag	bled?	



Viewing Email Headers

Received: from 70.190.237.75 ([70.190.237.75]) by EX11.asurite.ad.asu.edu ([129.219.103.21]) via Exchange Front-End Server exchange.asu.edu ([129.219.103.52]) with Microsoft Exchange Server HTTP-DAV : Tue, 23 Mar 2010 00:43:50 +0000 Received: from post2.inre.asu.edu (129.219.19.179) by exhub.asu.edu (129.219.103.58) with Microsoft SMTP Server (TLS) id 8.1.375.2: Mon. 22 Mar 2010 12:48:13 -0700 MIME-Version: 1.0 Received: from bcnet1.asu.edu (bcnet1-inside [10.0.5.31]) by post2.inre.asu.edu (Switch-3.3.0/Switch-3.1.7/asu-postoffice-prod) with ESMTP id o2MJmDa3006803 for <gahn@asu.edu>; Mon, 22 Mar 2010 12:48:13 -0700 Content-Type: text/html; charset="Windows-1252" Content-Transfer-Encoding: guoted-printable Received: from mta1.dhs.gov (localhost [127.0.0.1]) by bcnet1.asu.edu (Spam & Virus Firewall) with ESMTP id 997861A75F3D for <gahn@asu.edu>; Mon, 22 Mar 2010 12:48:11 -0700 (MST) X-MimeOLE: Produced By Microsoft Exchange V8.1 Received: from mta1.dhs.gov (mta1.dhs.gov [152.121.181.36]) by bcnet1.gsu.edu with ESMTP id VfCVX5E900DP8QGy for <gahn@asu.edu>; Mon, 22 Mar 2010 12:48:11 -0700 (MST) Received: from dhsmail2.dhs.gov (dhsmail2.dhs.gov [161.214.63.27]) by mta1.dhs.gov with ESMTP for gahn@asu.edu; Mon, 22 Mar 2010 15:48:11 -0400 Received: from dhsmail2.dhs.gov (localhost.localdomain [127.0.0.1]) by localhost (Postfix) with SMTP id 790C2859823D for <gahn@asu.edu>; Mon, 22 Mar 2010 15:48:11 -0400 (EDT) Received: from IA-Proxy-Blade1.usss.dhs.gov (IA-Proxy-Blade1.usss.dhs.gov [161.214.104.6]) by dhsmail2.dhs.aov (Postfix) with SMTP id C0E4E8598236 for <qahn@asu.edu>; Mon, 22 Mar 2010 15:48:10 -0400 (EDT) Received: from (unknown [10.200.70.12]) by IA-Proxy-Blade1.usss.dhs.gov with smtp id 31f9_0edf_d0b646a8_35eb_11df_af8b_001f29c6c9fc; Mon, 22 Mar 2010 15:47:57 -0400 Received: from 45prod21-ssnet.SSNET.USSS.DHS.GOV (45prod21-ssnet.ssnet.usss.dhs.gov [10.200.70.21]) by barracuda12.usss.dhs.gov (Spam & Virus Firewall) with ESMTP id DA38963DB88; Mon, 22 Mar 2010 15:43:15 -0400 (EDT) Received: from 45prod21-ssnet.SSNET.USSS.DHS.GOV (45prod21-ssnet.ssnet.usss.dhs.gov [10.200.70.21]) by barracuda12.usss.dhs.gov with ESMTP id XKHZ5gMT3RpdmXKe; Mon, 22 Mar 2010 15:43:15 -0400 (EDT) Received: from 40WAS54-SSNET ([10.130.200.131]) by 45prod21-ssnet.SSNET.USSS.DHS.GOV with Microsoft SMTPSVC(6.0.3790.3959): Mon. 22 Mar 2010 15:44:08 -0400 x-ms-exchange-organization-authas: Anonymous x-ms-exchange-organization-authsource: exhub2.asurite.ad.asu.edu x-originalarrivaltime: 22 Mar 2010 19:44:08.0408 (UTC) FILETIME=[09A0B580:01CAC9F8] x-barracuda-start-time: 1269287292 x-barracuda-connect: mta1.dhs.gov[152.121.181.36] x-asg-debug-id: 1269287291-771500d20000-9h9p0T x-barracuda-spam-status: No, SCORE=1.05 using global scores of TAG_LEVEL=1000.0 OUARANTINE_LEVEL=1000.0 KILL_LEVEL=5.5 tests=HTML_MESSAGE, HTML_MIME_NO_HTML_TAG, MIME HTML ONLY x-barracuda-virus-scanned: by ASU Barracuda1 at asu.edu x-barracuda-spam-score: 1.05 CSE 469: Compute x-asg-orig-subj: DHS Cyber Report 22 March 2010 x-barracuda-spam-report: Code version 3.2. rules version 3.2.2.25569 Rule breakdown below



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2 March 2010

isks grow: Over the next four years, the amount of personal being up new avenues for hackers to expose personal data that, olation of privacy. The U.S. Department of Health and Human e facilities to being using electronic health records (EHRs), thereby patient data is aggregated on health networks, it becomes a bigger Internet, experts say. ... It's not so much the quantity of information , its diversity of data and the various network infrastructures on which ind pose significant risks to privacy.... [Date: 22 March 2010; Source:



Email Headers

- **From**: Who the message is from. This is the easiest to forge, and thus the least reliable.
- **Reply-To**: The address to which replies should be sent. Often absent from the message, and very easily forgeable.
- **Return-Path**: The email address for return mail. Same as Reply-To:
- Message-ID: A unique string assigned by the mail system when the message is first created. The format of a Message-ID: field is <uniquestring>@<sitename>
- **Received**: They form a list of all sites (MTA) through which the message traveled in order to reach you.



Examining Email Headers

- Gather supporting evidence and track suspect:
 - Return path.
 - Recipient's email address.
 - Type of sending email service.
 - IP address of sending server.
 - Name of the email server.
 - Unique message number.
 - Date and time email was sent.
 - Attachment files information.



Email Header

- Received: from string (hostname [host IP address])
 by recipient host
 with protocol id message ID
 for recipient;
 timestamp
- Received: from cidse.asu.edu (cidse.asu.edu [201.12.16.3]) by gateway.asu.edu (8.11.6/8.11.6) with ESMTP id j21IBV720506 for <ABC@asu.edu>; Mon, 20 Feb 2019 10:11:31 -0700



Examining Additional Email Files

- Email messages are saved on the client side or left at the server:
 - Microsoft Outlook .pst and .ost files
 - .pst Sent, received, deleted, draft
 - .ost Offline files

• Personal address book also has valuable information.



Tracing an Email Message

- Preliminary Steps:
 - Examine each field in the email header, especially the recorded IP address of sender.
 - Content analysis on suspicious email(s):
 - Determine if crime/violation of policy has been committed.
 - Investigate attachments.
- Verification and validation
 - Email route may include clues about sender's origin, location, methods.
 - Analyze domain name's point of contact.
 - Aggregate suspect's contact information.
 - Acquire attributes against network logs.



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Using Network Email Logs

11:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:3511:43:4111:43:4111:43:4111:43:41	DROP DROP DROP DROP DROP DROP DROP DROP		192.168.1.106 192.168.1.104 192.168.1.106 192.168.1.106 192.168.1.106 192.168.1.106 192.168.1.104 192.168.1.104 192.168.1.104 192.168.1.104 192.168.1.104 192.168.1.104 192.168.1.104 192.168.1.104	239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 239.255.255. 9 192.168.1.1 204.127.202. 206.16.0.136 206.16.0.45 209.249.123.	250 1900 250 250 1900 250 250 1900 250 250 250 250 250 250 250 250 250 250 250 250 250 250 250 250 250) 19) 19) 19) 19) 19) 19) 19) 19	00 42 00 43 00 43 00 44 00 44 00 44 00 38 00 37 00 37 40 R	4		10-				
11:43:41	OPEN	TCP	192.168.1.104	209.249.123.	229 3226	80	1 .	Destination IP	Destination Port	Protocol	Action	Bide	Client IP	Client Username
11:43:43	OPEN	TCP	192.168.1.104	209.249.123.	229 3228	3 80	7/24/	209 217 36 3	110	POP3	Initiated	SMTP/P0P3/DNS	10.0.0.5	ISAL OCAL \tshinder
11:43:43	OPEN	TCP	192.168.1.104	209.249.123.	229 3229 3230 80	9 80	7/24/	10.0.0.1	1745	Unidentified IP Tra	Initiated		10.0.0.5	
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45	3231 80		11241	10.0.0.1	1745	Unidendied in Tra	. millateu.	•	10.0.0.5	
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45	3232 80		7/24/	209.217.36.3	110	POP3	Initiated.	. SMTP/POP3/DNS	10.0.0.5	ISALOCALVtshinder
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.147	3234 80) -	7/24/	209.217.36.3	110	POP3	Closed	SMTP/P0P3/DNS	10.0.0.5	ISALOCAL\tshinder
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.147	3235 80) -	7/24/	192.168.1.255	138	NetBios Datagram	Denied	. Default rule	192.168.1.34	
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45	3237 80		7/24/	192.168.1.255	138	NetBios Datagram	Denied.	. Default rule	192.168.1.8	
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45	3238 80	21	7/24/	192 168 1 255	138	NetBins Datagram	Denied	Default rule	192 168 1 23	
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11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45 206.16.0.45	3241 80 3242 80	21	11241	132.166.1.102	25	SMIP	inidated.	. SMTP/FUF3/DNS	10.0.0.5	ISALUCALVISHINDER
11:43:43	OPEN	TCP	192.168.1.104	206.16.0.45	3243 80		7/24/	192.168.1.255	137	NetBios Name Ser	Denied	. Default rule	192.168.1.101	
							7/24/	209.217.36.3	110	P0P3	Closed	SMTP/P0P3/DNS	10.0.0.5	ISALOCAL\tshinder
							7/24/	192.168.1.102	25	SMTP	Closed	SMTP/POP3/DNS	10.0.0.5	ISALOCAL\tshinder
							7/24/	10.0.0.1	1227	Unidentified IP Tra	Denied	•	10.0.0.5	
							7/24/	209.217.36.3	110	P0P3	Initiated.	SMTP/POP3/DNS	10.0.0.5	ISALOCAL\tshinder
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Understanding Email Servers

- Log information:
 - Email content.
 - Sending IP address.
 - Receiving and reading date and time.
 - System-specific information.
- Servers can recover deleted emails:
 - Similar to deletion of files on a hard drive.



Examining UNIX Email Server Logs

- /etc/sendmail.cf
 - Configuration information for Sendmail
- /etc/syslog.conf
 - Specifies how and which events Sendmail logs
- /var/log/maillog
 - **SMTP** and **POP3** communications
 - IP address and time stamp



Using Specialized Email Forensics Tools

- FINALeMAIL
 - Scans email database files
 - Recovers deleted emails
 - Search computer for lost or delete emails
- FTK
 - All-purpose program
 - Filters and finds files specific to email clients and servers
- InBoxer
 - Systematic analysis of emails



Using Specialized Email Forensics Tools

Outlook Express	Name	Status	Cluster	Size Mode	fied Date		
- 🔄 Eudora mail	Cont.mbx R	Cut.mbx Normal file			6/2002 9:54:14	A	
	Recover E-mail File			2	2	×	
	Found Message List		Select Message	esage: All Messages			
	From	Subject		File Size	Date		
	Jane Doe Jane Doe Jane Doe Jane Doe Jane Doe administrator administrator administrator administrator administrator	leave me alone leave me alone Gotcho Jakiji testing Jakiji jakiji and		274 296 265 266 249 293 289 299 282 292 282 271			
			_		1	200 - 400	
	MaiBox Name:	Dut.mbx	[
	Found Message	10	Progress: 27747	2774 (100 %	1		

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Dashboard Total messages							
Total messages							
Personal content Personal content Medical content review 114 0	Alarms and actions Personal content review Multimedia attachments 	Offensive content	Offensive cont $M_{0}M^{90}$ Medical conter $10MM^{10}$ Large messag $M_{0}M^{76}$ 7/2 7/4 7/6	tent review	Summary: Incident: Messages: Actions: Running: Senders:	Sun Nov 26 20:41 Sun Nov 26 01:26 276203/276203 (1 39 4 days, 9:50:17 0/250	:58 200 :29 200 0)
Home F	Risk Details Identity T	Theft Favorites	Search	Setup			~
Recent 🔎				09.7	eb/2002		~
Questionable /Harassment	View: Recent	Search: Go To *None*	Date	Subject	men Drivers		<u>^</u>
Privacy	*1da(search recipients Search senders yourfr Top recipient domains	*None* sscott5@enron.com	08/Feb/02 07/Feb/02	you know you Send hearts	u're not really and farts for '	working rt now anyw V-Day!	
Email Use	*706: Top recipients Top score christi Top sender domains *576(Top senders	scorman@enron.com teb.lokey@enron.com *2750d266*@kgo.csc.com	06/Feb/02 05/Feb/02 05/Feb/02	Sonic Boon, I FW: Read all Fwd: Fw: Eme	Mario Rex, an l it is really cu ergency Frienc	id Accessory Self-Tes te dship System	
Medical Content	*5760d2bb*@msn.com *2ef174fb*@vebveekends.c	*None* sscott5@enron.com	05/Feb/02 04/Feb/02	Fwd: Fw: Just Webweekend	t checking!! Is Newsletter	4 /01 1	
Custom Search	*40785557*@hotmail.com mscott@enron.com *247f7fb7*@rcocpa.com	*Xone* *265cfee4*@hotmail.com phelps.anderson@enron.co	01/Feb/02 01/Feb/02	RE: RE: Whis	tler!!! gislation Stat	us Report #2	
Watch Lists	jay.reitmeyer@enron.com sshively@enron.com	john.lavorato@enron.com john.lavorato@enron.com	01/Feb/02 31/Jan/02	RE: Introduct RE: IHS Mee	tion ting		
Random Sample	mscott@enron.com *265cfee4*@hotmail.com	*57d08126*@aol.com sscott5@enron.com	31/Jan/02 31/Jan/02	RE: Re: Hey Fwd: Re: Hey	Buddy!!! / Buddy!!!		

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Carving Email Messages

- Very few vendors have products for analyzing email in systems other than Microsoft
- **mbox** format
 - Stores emails in flat plaintext files
- Multipurpose Internet Mail Extensions (MIME) format
 - Used by vendor-unique email file systems, such as Microsoft .pst or .ost



What other information can be extracted from emails?

- Buddygraph
 - Social network analysis based on emails
- Enron investigation
 - Email visualization in Enron investigations:





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👙 Enron Corpus Viewer

File Layout Tools ColorMaps Community





Both hearings also touched on how difficult it would be to actually devise a price cap; at the House hearing, none of those advocating a price cap among the witnesses could answer excellent questions about exactly how this could be done; the witnesses just said "cost plus a reasonable profit" and said leave the details to TREC; at afternon Senate hearing. Chairman Hebert had the staff bring in 15 boxes from one IPSL case to show how a price cap would take too long to bring any relief to California this summer; he said last week's soft price cap is much better.

Also on the price cap, Rep. Walden (R-OR) got the Cal Energy Comm chair to admit that if the price caps had been in place earlier, California would NOT have taken the conservation and new generation steps that it has taken recently.

The interplay among the TERC commissioners was much more contentious than it was a House hearing on Tuesday, although it could have been worse; when Senate Chairman Murkowski (R-AK) said that "help is on the way" in the form of the nominees for the two vacancies, Sen. Dorgan (D-MD) made a comment that suggested that the confirmation process will not be smooth; the same concern came from the interplay among the Senators, which was also somewhat

Please advise if you have any questions or would like further details.

All one way emails to Tim Belden

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Slides from Previous Years

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Examining Email Headers

	C (50064E
1. Return Path: <forensics@yahoo.com></forensics@yahoo.com>	Return Path – easily spoofed
2. Delivered To: badguy@jailhouse.com	Recipient's email address
Received (qmail 12780 invoked by uid 0); 08 Dec 20	15 08:23:37 -0000
4. Received Identifies:	
E. Received Name and IP address of set by smtp.jailhouse.com (16.12.6/16/12/6) with SMT	ending email server P id gBC8[]_AJ005229 for
badguy@jailhouse.com; Wed 08 Dec 2015 00:18:21	L-0800
(Message-ID· 20121212082330.4	s through which this
7. Received from [10.187.241.199]	s through which this
2015 00:23:30 PST	ue message number
Date: Wed, 08 Dec 2015 00:23:30 -080 IP address of MIME-Version: 1.0	f sending server and



Examining Email Headers





Network Protocols Related to Email



- SMTP: Simple Mail Transfer Protocol.
- POP: Post Office Protocol.
- IMAP: Internet Message Access Protocol.

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Using Network Logs Related to Email

- Router logs:
 - Record all incoming and outgoing traffic.
 - Have rules to allow or disallow traffic.
- Firewall logs:
 - Filter email traffic.
 - Verify whether the email passed through.
- We can use any text editor or specialized tools.



Examining UNIX Email Server Logs

```
# The following line will send all mail logs to the /var/log/maillog
directory
mail.* /var/log/maillog
# Log all emergency messages in the same place
*.emerg *
*.emerg @superiorbicycles.biz
# This line will put all news and e-mail encoded with uucp with
Critical errors in the #/var/log/spooler
uucp, news.crit
```

Figure 12-16 A typical syslog.conf file

```
May 21 10:10:32 poser sendmail[5365]: NOQUEUE: "wiz" command from [10.0.1.1] (10.0.1.1)
May 21 10:10:32 poser sendmail[5365]: NOQUEUE: "debug" command from [10.0.1.1] (10.0.1.1)
```

Figure 12-17 A sample maillog file with SMTP information

```
May 21 10:12:44 poser ipop3d[5373]: port 110 service init from 10.0.1.1
May 21 10:12:44 poser ipop3d[5373]: Login failure user=rich
host=[10.0.1.1]
```

Figure 12-18 A sample maillog file with POP3 information



Examining Microsoft Email Server Logs

- Microsoft Exchange Server (Exchange)
 - Based on Microsoft Extensible Storage Engine
 - Information Store files
 - Database files *.edb
 - Responsible for MAPI information
 - Database files *.stm
 - Responsible for non-MAPI information

- Logs
 - Transaction logs
 - Keep track of email databases
 - Checkpoints
 - Keep track of transaction logs
 - Temporary files
 - Email communication logs
 - res#.log
 - Tracking.log
 - Tracks messages



Examining Microsoft Email Server Logs

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- Need to understand the internal structure of Outlook Express email repositories (DBX)
- Two types of DBX files
 - Folders DBX file
 - A catalog of the other DBX files
 - Email DBX file
 - Contains the actual email messages' content and attachments





 Each Email DBX file is cataloged in the Folders DBX file so that Outlook Express can re-create the folder structure for the user

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• Folders DBX file format

- Header includes the file signature and the number & location of internal file structures
- The header of a folder node is 0x18 bytes long
- The signature is 16-bytes long
 - CF AD 12 FE C6 FD 75 6F 66
 E3 D1 11 9A 4E 00 C0
- At byte offset 0xC4, a 4-byte number signifies the number of folder nodes





• Email DBX file format

- The signature is 16-bytes long
 - CF AD 12 FE C5 FD 75 6F 66 E3 D1 11 9A 4E 00 C0
- Internal structure
 - A one-byte type field and a 3-byte value field
 - Data Entries
 - 0x0D: pointer to the name of the sender for the email message
 - 0x0E: pointer to the email address of the sender for the email message
 - 0x12: pointer to the time the email message was sent
 - 0x13: pointer to the name of the recipient for the email message
 - 0x14: pointer to the email address of the recipient for the email message
 - 0x1A: pointer to the server that the email message was retrieved from